Customers remember good service

Have you ever wondered why customers return to the same places, even though they may offer the same products at a higher price?

The answer is Customer Service!

Using TURN-O-MATIC® means that customers will be served in the right order but can walk around while they are waiting.

When customers are taking a number from a queing system they feel more fairly treated and they get the feeling that service is more efficient. Giving them the freedom to move makes them feel less stressed and at the same time they tend to buy more.

TURN-O-MATIC is not only an advantage to your customers. Your staff as well will benefit from the investment. Stress is reduced, work better as a team, Customer contact is more positive and customers are more civilised.

Arriving customers take a ticket from the dispenser.

Service staff call each customer in turn by stepping the ‘NOW SERVING’ indicator.

The ticket number reserves their turn for service.

Waiting customers are free to move around, browse, shop …

… until their serving turn number is displayed.
START pack S32 RF

Indicator with wireless receiver, 2-digit red LED display with housing colour black or red.
Dispenser with top cover colour in red, blue or grey.
Tickets, 6 rolls x 4000 tickets per roll with paper colour (T).
Plug-in power supply of type (A).
2 x wireless push button (+ and –).
Mounting equipment for dispenser and footstand.
Power supply cable length = 5 m (16 ½ ft).

Art. no.: 3832 CDTA

Quantity per unit: 1

START pack S33 RF

Indicator with wireless receiver, 3-digit red LED display with housing colour black or red.
Dispenser with top cover colour in red, blue or grey.
Tickets, 6 rolls x 4000 tickets per roll with paper colour (T).
Plug-in power supply of type (A).
2 x wireless push button (+ and –).
Mounting equipment for dispenser and footstand.
Power supply cable length = 5 m (16 ½ ft).

Art. no.: 3873 CDTA

Quantity per unit: 1

PLUS pack INR902 X1

Indicator, 2-digit red LED display with housing colour black or red.
Plug-in power supply of type (A).
Plug-in data cable, 25 m (82 ft).
Plug-in power extention cable.
Power supply cable length = 5 m (16 ½ ft).

Art. no.: 3852 C20A

Quantity per unit: 1

PLUS pack INR903 X1

Indicator, 3-digit red LED display with housing colour black or red.
Plug-in power supply of type (A).
Plug-in data cable, 25 m (82 ft).
Plug-in power extention cable (5 m).
Power supply cable length = 5m (16 ½ ft).

Art. no.: 3852 C30A

Quantity per unit: 1

Article number options:
C) Display housing 3 = red 8 = black
D) Dispenser top cover 3 = red, 5 = blue, 9 = grey
T) Ticket color 1 = green, 3 = pink, 5 = blue, 6 = yellow, 7 = white
A) Power supply adaptor 0 = Europe 1 = Australia/New Zealand 2 = Canada/USA/Mexico 3 = UK 4 = Japan
**Wireless push button RFv2**

Wireless push button on key chain. Adhesive backed Velcro strip set for optionally fixing push button. Max. 15 wireless push buttons per S3 RF system. Wireless push button codes must be copied into the RF receiver on the MASTER indicator.

- Art. no.: 3809 0250
- Quantity per unit: 1

**PLUS pack K900 EU**

4-digit red LED segment display. Digits 12 mm wide x 20 mm high. Size (w x h x d), 106 x 70 x 170 mm. Housing material ABS. Keypad material silicon rubber. Non-skid rubber pads, mechanically fixed (not glued). Plug-in power supply of type (A). Plug-in data cable, 25 m (82 ft).

- Art. no.: 3857 0010
- Quantity per unit: 1

**Text decal set IN90x, white text**

Sticky text for extra instruction to the customer.

- Art. no.: 3800 0040
- Quantity per unit: 1

**Dispenser D900**

Dispenser for T90 tickets. Size (w x h x d), 88 x 250 x 280 mm. Material – ABS, POM. Bottom housing in dark grey with colour choice for top cover colour in red, blue or grey. Includes mounting screws and plugs.

- Art. no.: 3950 90D0
- Quantity per unit: 1

**Article number options:**

C) Display housing 3 = red 8 = black
D) Dispenser top cover 3 = red, 5 = blue, 9 = grey
T) Ticket color 1 = green, 3 = pink, 5 = blue, 6 = yellow, 7 = white
A) Power supply adaptor 0 = Europe 1 = Australia/New Zeland 2 = Canada/USA/Mexico 3 = UK 4 = Japan
Floor stand FS902, foot pack
Telescope pack, sign holder

Foot with floor pads, 485 mm diameter, steel with silver grey metallic enamel finish.
Sign holder, A3 aluminum snap frame.
Holder for dispenser including the telescope collar to adjust the height, collar with 30 and 49 mm diameter at a length of 125 mm.
Outer telescope tube, 35 mm diameter x 1140 mm long, steel with silver grey enamel finish.
Inner telescope tube, 30 mm diameter x 1150 long, steel with silver grey enamel finish.
Includes hardware and tools for assembling floor stand.

- Art. no.: 39588502

Quantity per unit: 1

Sign for floor stand

DIN A3 aluminum snap frame with comment sign and mounting hardware.

- Art. no.: 9484724

Quantity per unit: 1

Aluminum counter stand with sign DIN A4

Aluminum counter stand with sign DIN A4 with metal baseplate and tape on bottom.
Silver aluminum.
Plastic parts light grey RAL 7035.
Adjustable in different positions.
Incl. frame and sign.

- Art. no.: 9495686

Quantity per unit: 1

Ceiling Bracket CB902

Steel with silver grey enamel finish.
Includes tools and hardware for mounting 2 indicators (2 or 3 digit).
Includes expander plugs and bolts for ceiling mounting.
(Mounted length 640 – 1000 mm, adjustable in 105 mm increments).

- Art. no.: 39490300

Quantity per unit: 1

Mounting set, 3 x indicators

Steel with silver grey enamel finish.
Includes tools and hardware for mounting 3 indicators (2 or 3 digit).
(For mounting 3 indicators on ceiling bracket CB902 or at the top of the floor stand FS902).

- Art. no.: 39491200

Quantity per unit: 1
Wireless push button set RFv2 replaces the old wire system
Indicator RF mounting bracket (deeper bracket for additional space behind indicator for wireless receiver).
Plug-in wireless receiver for indicator.
Wireless RFv2 push button with velcro strip.
Provides wireless push button upgrade for Indicator.
- Art. no.: 3809 0241

Quantity per unit: 1

Bracket, dispenser D900
Bracket for the dispenser with holes to screw on the telescope collar.
- Art. no.: 3800 9080

Quantity per unit: 1

Bracket, indicator standard
Bracket for the indicator without receiver.
- Art. no.: 3959 1800

Quantity per unit: 1

Bracket, indicator RF
Bracket for the indicator with receiver.
- Art. no.: 3959 1800

Quantity per unit: 1

Power supply extension cable (3.2 m / 10.5 feet)
Plug-in extension for Art. no. 3800 5000 power supply to give a total output cable length of 5 m (16.5 feet).
- Art. no.: 3959 1800

Quantity per unit: 1

Twisted-pair shielded 26 AWG cable with RJ10 plugs
Cable to connect the K900 keypad to the indicator.
Cable to connect two indicators.
- Art. no.: 3809 3310 data cable (0.5 m)
- Art. no.: 3809 3330 data cable (5 m)
- Art. no.: 3809 3370 data cable (25 m)
- Art. no.: 3809 3390 data cable (50 m)

Quantity per unit: 1
Tickets T90 3D 24K standard
Carton of 6 rolls x 4000 tickets per roll. Ticket size, 31 wide x 67 mm long. Black print on ticket paper colour (T), 3-digit black sequential numbering 000 – 999 four times, first digit in outline print. D900A3 sensor marking on back.
- Art. no.: 39649170 white
- Art. no.: 39649160 yellow
- Art. no.: 39649150 blue
- Art. no.: 39649130 pink
- Art. no.: 39649110 green
Ticket size: 31 wide x 67 mm long
Quantity per unit: 1 (carton of 6 rolls, 4,000 tickets per roll)

Tickets T90 DBL 12K standard
Carton of 6 rolls x 2000 tickets per roll. Ticket size 31 wide x 107 mm long. Black print on white ticket paper. Double 3-digit black sequential numbering 000 – 999 two times. Perforated for two-part separation. D900A3 sensor marking on back.
- Art. no.: 39649271 white
Ticket size: 31 x 107 mm
Quantity per unit: 1 (carton of 6 rolls, 2,000 tickets per roll)

Tickets for system Turn-O-Matic T80 on request (on stock).

Plug-in power extension cable
Cable to connect (power-connection) two indicators with one power supply.
- Art. no.: 38093411 (0.5 m)
- Art. no.: 38093481 (5 m)
Quantity per unit: 1

Power supply 24W 15VDC EU-US-AU plug
Plug-in AC/DC switching adapter, 100-240VAC input, 15VDC output. 1.8 meter (6 feet) output cable with 2.5 mm DC plug. Changeable AC plugs for EU-US-AU outlets. New higher efficiency EuP power supply required by EU Directive 2005-32-EC.
- Art. no.: 3800 5000
Quantity per unit: 1

Set power supply 24W 15VDC EU-US-AU plug
Plug-in AC/DC switching adapter, 100-240VAC input, 15VDC output. 1.8 meter (6 feet) output cable with 2.5 mm DC plug. Changeable AC plugs for EU-US-AU outlets. New higher efficiency EuP power supply required by EU Directive 2005-32-EC. Extension power supply (3.2 m).
- Art. no.: 38093900
Quantity per unit: 1